

## Message Banking

### What is Message Banking?

Message banking is the process in which an individual digitally records words, phrases, meaningful messages and stories. Message banking allows an individual to capture their unique voice and way of saying things. These recorded phrases can then be used at a later time, on speech generating devices, when an individual is no longer able to use their voice. For people who are at risk of losing the ability to speak, preserving their natural voice may be a priority; as losing one's voice can contribute to loss of identity and self.

### Message Banking Process

You can find out more about message banking, how and where to record and store messages from the following websites:

- <http://www.childrenshospital.org/centers-and-services/programs/a--e/als-augmentative-communication-program/protocol-of-assessment-considerations/message-banking>
- <http://www.zyteq.com.au/blog/message-banking-and-voice-banking-where-to-start>
- <https://www.tobiidynavox.com/software/web-applications/message-banking-2/>
- <https://thinksmartbox.com/news/message-banking/>
- <https://www.mndassociation.org/forprofessionals/aac-for-mnd/voice-banking/message-banking-and-voice-repair/>
- <https://www.microsoft.com/en-au/p/message-banking/9nblggh4nj2z?rtc=1>

### What messages should be recorded?

It can be difficult to think of all the messages you may like to record, some ideas to start with can be found in the following links:

- [https://www.childrenshospital.org/~media/centers-and-services/programs/a\\_e/augmentative-communication-program/messagebankdefinitionsandvocab201613.ashx?la=en](https://www.childrenshospital.org/~media/centers-and-services/programs/a_e/augmentative-communication-program/messagebankdefinitionsandvocab201613.ashx?la=en)
- [http://www.cayabc.org/wp-content/uploads/2014/03/Voice\\_Message\\_Story\\_Banking\\_CAYA.pdf](http://www.cayabc.org/wp-content/uploads/2014/03/Voice_Message_Story_Banking_CAYA.pdf)

### ILC Assistive Technology Service

For further information contact the Assistive Technology team at ILC.

Independent Living Centre

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