

# Support available for TouchChat HD



TouchChat HD is a symbol based communication software developed by Saltillo Corporation and is available on iOS supported devices. It contains English and Spanish pagesets. Support for programming and troubleshooting TouchChat HD is available online .

## Independent Living Centre WA

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## Saltillo

<https://saltillo.com/>

Saltillo a USA based company who manufacturer the NOVA Chat range of speech-generating devices and software. They have a website containing information on their products, online training, FAQ, supports and downloads.



## Manuals and Online Support

- TouchChat home page: <https://touchchatapp.com/>
- TouchChat manual and quick reference guides:  
<https://touchchatapp.com/support/articles/faq/quick-reference-guide>
- TouchChat YouTube channel: <https://www.youtube.com/user/touchchat1>
- TouchChat Facebook users group: <https://www.facebook.com/groups/touchchatapp/>

## Websites for More Information

- **PRC (Prentke Romich Company)** - practical product training and AAC implementation classes  
<https://www.prentrom.com/support>
- **Saltillo** – partner resources, practice materials, and additional resources  
<https://saltillo.com/implementation>
- **Low-tech Communication Board Options**- Flip books, core boards, and wall charts.  
<https://saltillo.com/chatcorner/content/29>
- **AAC Language Lab** – Offers information for SP's, parents and educators on language stages, setting goals, lesson plans and activities.  
<https://aaclanguagelab.com/>
- **PrAACtical AAC** – Resources for professionals and families  
<http://praacticalaac.org/>

This resource was developed by the Tech team at the Independent Living Centre WA.

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## Related Apps and Downloads

- **Chat Editor:** A supplemental program for customising the Chat vocabulary on a Windows based device. This allows family/professionals to customise someone's vocabulary when a device is not present or is being used. It also provides a space to back up a custom vocabulary.

<https://salttillo.com/products#chat-editor>

<http://liberator.net.au/resources/pass-and-chat-editor-software>

- **TouchChat HD – AAC:** Full featured communication app for iOS devices.  
<https://itunes.apple.com/au/app/touchchat-hd-aac/id398860728?mt=8>
- **TouchChat HD – AAC w/ WordPower:** Full featured communication app for iOS devices bundled with the WordPower™ series. WordPower is designed to allow for easy and intuitive communication  
<https://itunes.apple.com/au/app/touchchat-hd-aac-w-wordpower/id412351574?mt=8>
- **TouchChat HD – Lite:** Cheaper version of TouchChat HD and does not include speech syntesis or audio playback. Does allow for customisation but does not include ability to transfer page sets to other devices. Pagesets include WordPower™.  
<https://itunes.apple.com/au/app/touchchat-hd-lite/id427022529?mt=8>



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