Position Title: Physiotherapist	Entity: Indigo Australasia Inc (Indigo)	
Reports to: Team Lead	No of Direct Reports: 0	
Industrial Instrument / Job Level: Enterprise Agreement - Level 5-7	Primary Location: Nedlands (or other approved site)	

**Position Requirements** 

# **Primary Purpose**

The Physiotherapist works with individuals, carers, organisations, and key partners to ensure optimal outcomes for people accessing Indigo services.

This position will be required to provide physiotherapy services at multiple levels:

- by working with an individual to identify their needs and abilities, problem solve, establish an individual plan with clear objectives based on their input and desired outcomes to optimise independence and choice
- by working with an individual to assess their assistive equipment needs and support their choice making for suitable equipment options, with interventions also including strategies and education to optimise outcomes.
- by supporting a family carer to continue to care through provision of strategies and education
- by building the capacity of engaged community care and disability organisations and staff through face to face contact, coaching and education

This position may also provide clinical supervision and support to colleagues and students as required.

# Key Accountabilities/Responsibilities

# **Health Safety Wellbeing & Environment**

- Role model and comply with all health, safety and hygiene policies, systems, and OH&S legislation to maintain an appropriate working environment
- Ensure all incidents, accidents, injuries, hazards or property damage are reported and managed. Identify and implement safety improvements working collaboratively with the Work Health and Safety program.
- Contribute to developing and nurturing a culture that supports wellbeing.

# Functional - Physiotherapist

- Provide specialist clinical and professional advice, consultancy and advice within a reablement focussed culture that support individuals and their families/carers to retain/optimise functional capacity, prevent deterioration, maximise quality of life and engage with community and social activities.
- Enhance the quality of life and independence of clients by providing a suite of evidence-based physiotherapy interventions emphasising capacity building and promoting wellness.
- Undertake person centred assessments that identify the clients' functional capacity, strengths and lifestyle goals and develop a holistic, individualised client focussed therapy plan in partnership with the client and their carer
- Undertake physiotherapy related assessment and training for prescription of assistive equipment, as part of a multidisciplinary team.
- Prepare professional reports and equipment funding applications, providing clinical reasoning and recommendations on assistive technology and related therapy services.
- Provide information and education to clients and their families about preventative health (e.g. falls prevention), chronic disease self-management strategies and assistive equipment.

- Establish and maintain professional networks with service providers, health professionals, referral sources and Assistive Technology suppliers.
- Collect, evaluate and report on client measures to ensure outcomes are achieved.
- Maintain accurate and timely statistical and administrative records on relevant database and operational systems.
- Coach, educate, inspire and provide clinical supervision to students as required (level 6 & 7).
- Coach, educate, inspire and provide clinical supervision and support to colleagues (level 7)

# Physiotherapist responsibilities will be communersate with paypoint level – Level 6 & 7 involves more complex workload, caseload, stake holder engagement, KPIs, supervision and project work than entry level 5 Strategic

- Establish and maintain professional networks with service providers, health professionals, referral sources, suppliers and other stakeholders and promote Indigo services via sector, stakeholder and supplier networks.
- Contribute to, and demonstrate by example, the vision, mission and values
- Identify and implement improvement opportunities within the Group and participate in continuous improvement of the wider organisation by recommending sensible changes and communicating issues that may affect the organisation
- Implement and adhere to all policy and procedural requirements of the organisation
- Collect, evaluate and report on outcome measures to ensure reporting standards are met.

#### People & Culture

- Participate actively, and work constructively, with colleagues in the leadership team and your Group to deliver integrated business outcomes
- Ensure cultural optimisation through engaging in fit-for-purpose cultural programs
- Respect and value the diversity of the workforce by helping to prevent and eliminate discrimination in the workplace

#### **Administration**

- Develop, document and maintain accurate and timely statistical and administrative records on relevant database and operational systems.
- Manage or/and report on performance, outcomes and functions of responsibility (if applicable)
- Manage resource requirements to ensure appropriate coverage within approved budget (as required)
- Participate in annual business planning and Group planning
- Manage workload and ensure delivery of services and support within timelines, agreed budgets and activity KPIs
- Ensure all operational and administrative processes are undertaken in accordance with established policies and procedures and ensure documentation and associated processes are maintained and accessible in appropriate formats and designated locations

#### **Key Performance Indicators & Measures**

Indicators of effective performance in the position. KPI's are to be SMART goals. They are identified in the PDR to be specific to the individual teams and the position in a specified point in time.

#### **Key Relationships**

*Key positions or groups with whom the individual will interact to perform the work of the position.* 

Internal	External
Executive team	Corporate customers

Leadership team	Sector peers/competitors	
All other teams in the organisation	Peak bodies	
	<ul> <li>Government representatives and departments (local, State and Federal)</li> </ul>	
	Consultants and advisors	
	Small & Medium Enterprises	
	Suppliers and vendors	
	Community care customers and families	
Key Bebaviours		

**Key Behaviours** 

Behavioural competencies or 'behaviours' are effectively attributes we display as we carry out our work, and 'how'. Below identifies **KEY** competencies **(6-12 key to the role)** integral to the success of this position and the organisation. For this job classification level key competencies critical for success will be primarily be in Operational Behaviours.

Strategic Behaviours	Leadership Behaviours	Operational Behaviours
⊠Aligning Performance for	Adaptability	⊠Applied Continuous Learning
Success	Building Customer Loyalty	□ Marketing & Comms
Analytical Thinking	□Building Partnerships	⊠Build Trust
□Critical Thinking	□Leading the Team – people	<b>⊠</b> Communication
□ Building Strategic Working	centric	⊠Client Liaison
Relationships	□Coaching/developing others	Demonstrates Initiative
□Change Management	□ Delegating Responsibility	□Energy
☑Innovation & Creativity	□ Decision Making	⊠ Formal Presentation
□Leading through Vision &	□ Information Monitoring	□Gaining Commitment
Values	□ Influencing /Negotiation	Legislative & Industry Standards
□ Strategic Decision Making	□ Managing Conflict	⊠Organisation & Self -Management
	Project Management	☑Quality & Work Standards (including
	□ Digital capability	clinical or/ and technical)
	Business Acumen	⊠Results Focused
	□Growth mindset	Safety & Environmental Excellence
	□Agile Approach	⊠Teamwork
	□ Stakeholder engagement	□Tenacity
	□ Stress Tolerance/Resilience	

General Assessed				
Impact	Technical / Professional Knowledge	Job Fit	Organisational Fit	
Work Related Requirements				

# Knowledge & Skills (Social, Personal & Technical) & Equipment

The knowledge necessary to effectively perform in the position. Specific skills or equipment that the person needs to be able to use. Personal attributes/qualities that are important to the success of this position

- Previous experience in aged care, disability and/or health care industry.
- Current understanding of the aged care and disability sectors, and the needs of a wide range of people including the elderly and those with a disability in the areas of assistive equipment and home modifications
- Current understanding of the community care sector, wellness philosophy and the application of

reablement strategies

- Demonstrated clinical and professional advice in assessment and provision of evidence-based physiotherapy interventions.
- Demonstrated high level of verbal, written and interpersonal communication skills
- Ability to work cohesively in a multi-disciplinary team and positively contribute to team spirit and motivation.
- Experience in the preparation and presentation of educational material.
- Demonstrated experience and proficiency in ICT including, client data bases, office suite applications and statistical records
- Demonstrated capacity to undertake manual handling activities.
- Capability to build relationships, effectively negotiate and influence others
- Implement change management activities, to achieve successful outcomes
- Ability to liaise with senior leaders and key stakeholders both internally and externally
- Ability to prioritise and meet deadlines, sometimes working with incomplete information
- Sound understanding of customer relationship management

# **Work Experience**

The type and extent of previous work experience that is necessary to perform in the position

- Role/s in similar position and/or industry, with exposure to at least one of the functional areas encompassed by this role
- Level 5 Graduate to 3 years Occupational Therapist experience
- Level 6 Minimum 3 years experience
- Level 7 Minimum 6 years experience
- General and specialist clinical and professional advice (position specific)

#### **Clearances, Licences or Registrations**

NDIS check WWC Covid-19 AHPRA Covid-19 Covid-19	NCCHC Drivers Current Licence accredited First Aid certificate

# Qualifications

Degree qualification in Science (Physiotherpay).

# **Extent of Authority**

Authority to act within the scope of your position to perform the objectives and requirements of your position as identified within this Position Description and as directed by your Leader. The extent of the authority may alter from time-to-time at the direction of your Leader.

Prepared & Approved By: Lisa Karabin and Lynda Quigley

Date Reviewed/Modified: 5/07/2022

\*All PDs should be sent to P&C for approval and uploading to sharepoint

Related Documents: PD Work Instructions, Behaviours Guide

HR Use Only

# Risk Assessed Role (NDIS Worker Screening Check): Yes, Risk Assessed Role – Fee For Service

C) A role for which the normal duties is likely to require more than incidental contact with a person with disability **Risk Assessed Role (NDIS Worker Screening Check)**: **No, not Risk Assessed Role** – Aged Care

Date the role was assessed: 1/02/2022

Assessed By: Lisa Karabin, People & Culture Manager

