



indigo.

**Annual Report
2021/2022**



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About us

Indigo's experienced health professionals help people of all ages choose and access equipment, technology and services for their independence and wellbeing.

We offer services across Australia and manage the National Equipment Database (NED), the nation's largest assistive devices database with more than 20,000 products available for people to search, find and buy. In addition, Indigo is the national provider of the Australian geat2GO program funded under the Commonwealth Home Support Program.

Key services include:

- Assistive technology (devices and equipment) advice, assessment, prescription and provision
- Allied health (occupational therapy, physiotherapy and speech pathology) services
- Home Modifications
- Occupational Therapy Driver Assessment
- Specialised driving lessons
- Services for schools to assist students participate and learn, and
- Professional training.

Our Vision, Purpose and Values

Our Vision

A community where everyone is able to make genuine and informed decisions on how to live independently.

Our Purpose

To provide affordable, individualised and nationally competitive allied health, assistive technology and home modification solutions to enable and enhance independent living in the community.

Our Values



Integrity: Carry out agreed actions through honest communication, efficiency and extensive knowledge.



Passion: Showing that we believe in what we do through warmth and enthusiasm.



Creativity: Having the courage and willingness to explore alternative options and the commitment to give things a go.



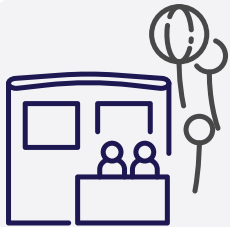
Together: We are not all the same, we are equal; and our commitment is to work in partnership with others.

Year in Review

45
workshops
and presentations

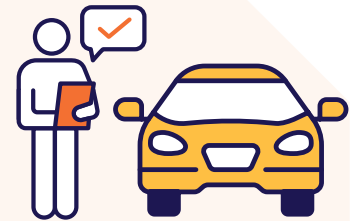
were delivered and hosted by our Training Team, reaching more than 1000 attendees.

NED equipment offer increased to 20,000 products from over 4,000 suppliers



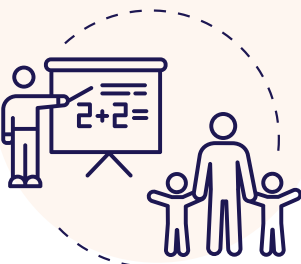
20,000 Telethon Family Festival attendees

were provided an opportunity to test Assistive Technology and Augmentative and Alternative Communication devices at Indigo's Exhibition booth.



Our Schools Team worked with 16 schools

to train educational staff and help students to participate, learn and communicate



Accessibility Initiative of the Year Award

to NED at the 2021 Australian Access Awards



928 people

had specialized driving lessons with our Occupational Therapists and Driving Instructor



Our Driver Trained Occupational Therapists completed **970 driving assessments**

Our geat2GO customers recorded an average **satisfaction rate of 9.1 out of 10** on our overall performance.

We helped 4230

Commonwealth Home Support Programme recipients with 12,838 hours of service

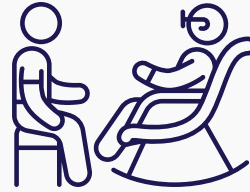


Over 43,000 helpful assistive devices and equipment

were provided to **nearly 25,000 people Australia-wide** through the WA and Australian Goods Equipment and Assistive Technology (GEAT) program.

Home modifications were provided to 453 clients

to support ageing in place and increase safety.



Facebook reach of 120,000 people with 18% increase in engagements from last year.

75 TAFE students

working towards Certificate IV in Education Support were educated in Assistive Technology and Augmentative and Alternative Communication (AAC)



All first year students

in Edith Cowan University's Occupational Therapy course and Curtin's Occupational Therapy and Speech Pathology courses received Assistive Technology Experience Sessions delivered by Indigo Occupational Therapists and Speech Pathologists.

18% increase in Indigo staff

(FTE) for which the People and Culture Team facilitated recruitment and onboarding.



520,000 browsers accessed the National Equipment Database

(NED) with 2.1 million page views.



Nearly 100,000 visitors to the Indigo website

who viewed over 220,000 pages

85% of Indigo's workforce is proud

of our organization and willing to recommend Indigo as a place to work.



Chairperson and Chief Executive Officer's Report

The 2021/22 financial year has been one of the most successful and transformative in Indigo's history.

We underwent a period of significant growth during the 2021/22 financial year, with appointment as the national GEAT provider. That appointment required adaptation of our business processes, ICT development activity and a subsequent rapid increase to staffing levels and expertise.

Building upon the existing National Equipment Database (NED) Platform, the Australian geat2GO program launched in August 2021. Over the course of the year some 40,000 devices and equipment were provided to more than 23,000 people Australia-wide; many of whom might not have otherwise been able to access equipment of this type.

Our contribution to improving the lives of people with a disability saw the NED platform receive Accessibility Initiative of the Year in the 2021 Australian Access Awards. Success in the awards built on the processes developed for revision of the site, which included a consultation process gathering customer insights from all those using, working with, or recommending Assistive

Technology to facilitate enhancements to the platform.

The ongoing evolution of Indigo's operational scope and services has necessitated an agile approach to both staffing and organisational structure. Our People and Culture Team facilitated recruitment and onboarding to support staff increases of nearly 20%, and in March of this year an organisational restructure was implemented to separate the Aged Care and Specialised Allied Health Services provided by Indigo to facilitate organisational efficiencies and better meet our customers' existing and emerging needs.

Previous activities resulting from the pandemic to enable an agile workforce were further tested as high numbers of staff were required to work remotely as impacts of community transmission of COVID-19 progressed.

Our focus on inclusivity and positive culture has continued to be front of mind during this period of change, and this focus is reflected in more than 85% of our staff reporting pride in their organisation and being willing to recommend Indigo as a place to work.

The year also saw significant investment, with the Indigo Board approving purchase of new premises to accommodate staff from iLA, Indigo's partner organisation together with the Indigo Corporate Services team, with a building in East Perth purchased in May 2022.

The building acquisition makes provision for the current and future accommodation requirements of both iLA and Indigo and will serve to enhance engagement between our two organisations, whilst also providing a commercial investment with leasing opportunities to external tenants. iLA staff took up residency in mid-July, with Indigo Corporate Services following in August 2022.

The Board Strategy adopted in 2021 continues to be progressed with a Strategic Initiatives Program which will continue throughout the coming financial year as part of the organisation's five-year strategic plan.

As we continue to expand and grow, our strategic direction and operational approach remain firmly focused on realising our vision and purpose enabling and enhancing independent living within the community. Building further on the success of 2021/22, none of which would have been possible without the hard work and commitment of the staff and senior management in what continues to be a disrupted work and home environment.

Chairperson
Wayne Stone

Chief Executive Officer
Steve Glew



Key Services and Achievements

National Equipment Database (NED) – National Award Winner

Across 2021/22, the NED database underwent ongoing system enhancements and expansion, with 20,000 products now available from over 4,000 suppliers. Nearly 520,000 browsers accessed the database with a total 2.15 million page views over the course of the year.

In December, NED was awarded the Accessibility Initiative of the Year in the 2021 Australian Access Awards. These national awards are held by the Centre for Accessibility and recognise projects that have improved accessibility in the lives of people with a disability.

Through the award submission process, Indigo was able to demonstrate the collaborative process for revision of the NED site; including customer insights from those who use Assistive Technology, their families and carers, along with health care professionals and suppliers. This consultation then led to the introduction of additional functionality including the ability to purchase items directly via NED.

Aged Care Services

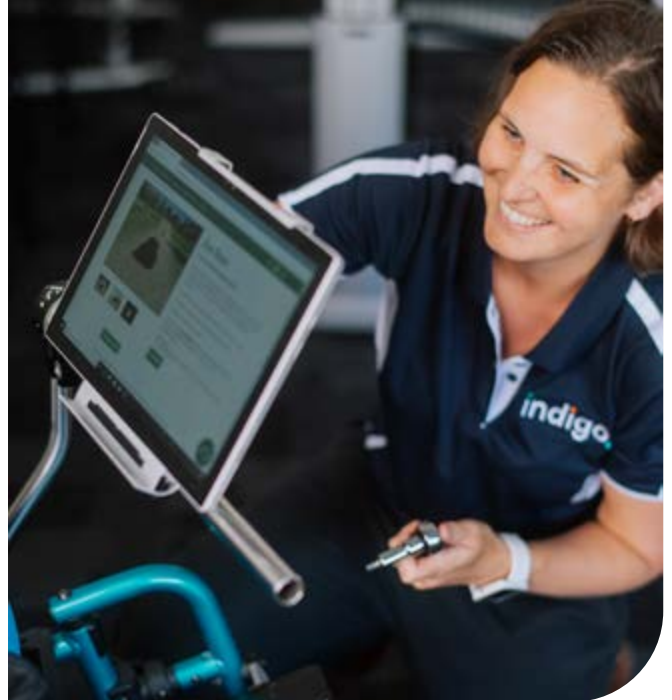
Under the Commonwealth Home Support Program, the Aged Care Services team continued to work across the three services areas of Allied Health, Home Modifications and GEAT provision.

The Allied Health team of occupational therapists and physiotherapists delivered 12,838 hours to 4,230 clients across Western Australia.

The Home Modifications team provided modifications to over 453 clients' homes across regional and metropolitan WA.

In August 2021, Indigo's provision of GEAT expanded to include a national scope with the geat2GO program being launched, resulting in goods to the value of \$16 million being ordered for consumers Australia wide. Over 44,000 pieces of equipment were supplied to over 25,500 clients across the country. The primary purpose of the geat2GO program is to ensure equity of access to consumers, no matter where they live.

Indigo's GEAT program is an occupational therapist-led model, with aged care assessment teams being able to access support to gain timely access to assistive technology solutions as well as occupational therapists, physiotherapists and speech pathologists being able to prescribe for their aged clients. Indigo continues to develop this rapidly growing program, with \$35 million in funding being provided for the next financial year. A number of improvements are planned over the next year with a focus on ensuring customers continue to receive excellent service and ongoing support.



New building in East Perth

In line with future accommodation requirements, the Indigo Board approved the purchase of a new office building in East Perth in 2022. The building will immediately accommodate iLA personnel together with members of the Indigo Corporate Services team on level 2.

Importantly, the new building will support the future accommodation requirements of both organisations in line with current and emerging operational needs, as well as providing an additional income stream through the commercial leasing of office space to external organisations.

Indigo's Corporate Services facilitated the fit-out of the office space on level 2 occupied by iLA and Corporate Services staff, with iLA moving into their new home in mid-July and Corporate Services commencing at the new building in August 2022.

Partnership arrangement with ECU Equity, Diversity and Disability Office

In July 2021, Indigo entered a partnership arrangement with Edith Cowan University's Equity, Diversity and Disability office to assist students to access assistive technology (AT) equipment and/or devices to support the completion of their studies.

Students with relevant AT needs are provided the opportunity to source advice and assistance from Indigo allied health professionals with selection of AT and equipment or devices best suited to carry out their studies. To date, Indigo has supported several students to access speech to text software; increase their knowledge of and activate inbuilt accessibility options in laptops and computers; and explore alternative notetaking options and screen reading software.

Schools Team AAC Training Sessions

In January the Schools team provided a series of training sessions to 150 educational staff employed across three schools in the metropolitan region, providing an overview of augmentative and alternative communication (AAC); its uses and benefits for both students and staff in an educational setting.

Schools team members took the opportunity to highlight how they could work with schools to implement and maximise the use of AAC equipment and devices in the classroom to achieve greater educational, recreational and social or engagement outcomes for students with complex communication and physical needs.

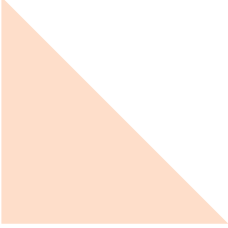
Schools Team Grants – Variety WA and Telethon

The 2021/22 financial year has seen Indigo's Schools team deliver initiatives arising from Variety WA and Telethon grants.

In October 2021, courtesy of previous funding from Variety WA, Indigo purchased a selection of Augmentative and Alternative Communication (ACC) specific Assistive Technology equipment for use by the Schools team in supporting students who have difficulty using their hands to access communication and general learning materials.

The AT equipment funded through the grant has been used for demonstrations, trial and training in schools, with a lot of excitement generated as students and teachers discover the additional learning benefits this equipment can bring.

In April 2022, Indigo's Schools team was announced as a successful recipient of a Telethon Grant for the Engaging in Eye Gaze: Country Kids Connect project.



The Engaging in Eye Gaze: Country Kids Connect project uses the latest eye gaze technology to assist children and young people with complex communication and physical needs to develop communication skills and their ability to actively participate in recreation and educational opportunities.

Three schools in the Great Southern region are participating in this project which combines learnings from previous projects to further refine the development of an effective hybrid service delivery model for supporting eye gaze technology application in the classroom.

The hybrid service delivery model combines in-person visits and regular telehealth support for educational staff to increase their knowledge, confidence and skills in the use of AAC equipment and devices. To date, all students involved in the project have increased their independence and active participation within their school day, with demonstrated increased educational and communication outcomes.

Strategic Initiatives Program

Over the course of the year, a range of strategic initiatives as identified by the Indigo Board were pursued. A number of outcomes were delivered under individual projects, including:

- Finalisation of a draft Reconciliation Action Plan ready for review and submission to Reconciliation Australia
- Board endorsement of recommendations for redesign process for the fee-for-service business area
- Audit of the fit-for-purpose of ICT systems and software across Indigo and iLA
- Assessment and overview of timeframes and likely impact for Aged Care reform across Indigo and iLA services
- Development of a change management framework for Indigo and iLA
- Establishment of a comprehensive workforce plan to guide the two organisations in their recruitment and retention activities in line with Quality Standards

Business Innovation Team (BIT)

Over 2021/22, the BIT continued to effectively support and improve the national GEAT e-commerce platform underpinning the successful geat2GO, NED and LiveUP programs for Indigo and iLA. The platform supported more than \$10 million in assistive technology being procured from pre-qualified vendors and delivered to consumers through the Commonwealth Home Support Program via My Aged Care.

McCusker Student Internships

Under the strategic initiative Project Workforce, Indigo engaged in a partnership with UWA and the McCusker Centre for Citizenship to join their internship program.

The award-winning program enables students to engage in active citizenship, giving them opportunity to gain real life experience and contribute to change, whilst also providing organisations an opportunity to mentor and collaborate with future generations.

During 2021/22, Indigo hosted three students who contributed to delivering projects focused on Human Resources, our Reconciliation Action Plan and an engagement strategy for the National Equipment Database (NED).





Events and Expos

Indigo recommenced customer engagement through participation in industry events and expos, including the inaugural Source Kids Expo held in Perth. This event offered the opportunity to showcase skills and services offered by the Occupational Therapy and Speech Pathology teams, incorporating the use of interactive assistive technology such as Eye Gaze in games and competitions.

The Care and Ageing Well Expo returned to Perth in 2021, with over 2,500 attendees across the two-day event. Indigo Allied Health professionals provided information on how to access Indigo services, the different funding supports available and displayed a variety of assistive technology options helping people to live independently and reach their goals.

Additional events included the Seniors and Carers Expo held in Rockingham with a focus on Occupational Therapy Driving Services, the Abilities Expo in Burswood and the Allied Health Careers Expo at Curtin University focused on connecting with potential employees. As a Telethon Partner, the Indigo Schools team was included in the Telethon Family Festival, which provided an opportunity to connect with some of the 20,000 attendees through interactive games, goody bags and prizes to stand visitors. This large-scale event provided broad exposure to increase awareness of Indigo services and staff.



Information and Communications Technology (ICT)

The ICT team continued to implement the 'digital first' strategy for Indigo and iLA with cloud-based IT systems and the development of e-commerce and online service delivery platforms.

The team has significantly improved the quality of ICT hardware/software, technical support and cyber security across both organisations, with the Microsoft Security Score well above the industry standard. Additional work included the introduction of a new client management system and the transition of physical and software assets to the new East Perth office.

As a sector partner in the Commonwealth Department of Health Digital Transformation Program, the ICT team contributed to include Indigo/iLA platforms in the work towards the group's development and implementation of the aged care reform's digital transformation agenda.

People and Culture

Across 2021/22, Indigo saw an 18% increase in staff (FTE) for which the People and Culture team facilitated recruitment and onboarding activities. Recruitment activity was also focused on sourcing additional temporary resources to strengthen Indigo's surge capacity during high workload periods.

The team continued to progress Indigo's wellbeing strategy, with a staff survey conducted in October 2021 revealing staff engagement levels are tracking well above industry standards across engagement, culture and organisational capability.

Previous work to embed an agile approach to workforce management during the pandemic continued, including initiatives to remain connected during times where high numbers of staff were working from home as impacts of community transmission progressed.

Gender equity across the organisation was further enhanced in 2021/22 with an improved gender ratio across all role classifications, and the 2022 Workplace Gender Equity Report showing negligible pay gender gaps as compared to

industry standards. The organisation's focus on inclusivity and positive culture is further reflected in more than 85% of the workforce being proud of their organisation and willing to recommend Indigo as a place to work.



End of Year Stakeholder Celebration

Indigo's Experience Centre at Indigo's Nedlands head office hosted the annual Stakeholder Celebration.

The annual celebration provided Indigo and partner organisation iLA the opportunity to thank stakeholders, suppliers, and industry partners for their continued support after another big year impacted by the ongoing pandemic and changes in the disability and aged care sectors.

The celebration also provided an opportunity for Indigo and iLA to give short presentations on future directions, including next steps for NED and the impending launch of iLA's Live Up program.

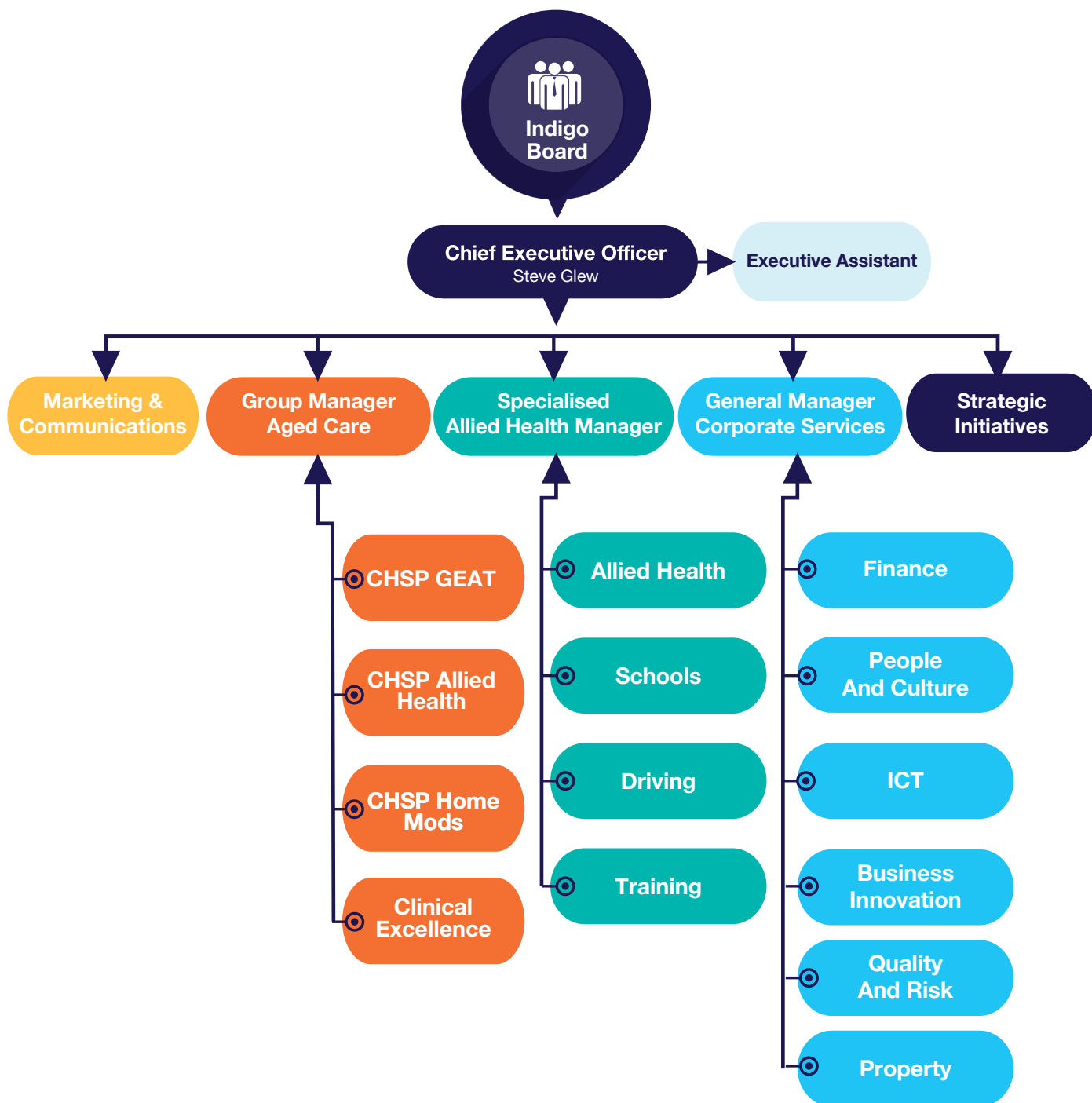
Quality and Risk

Indigo welcomes all consumer feedback as critical to continuous improvement. As a result of the feedback received during 2021/2022, a number of initiatives were implemented including the establishment of an equipment review group, enhancements to the Indigo phone system and customer service workforce, as well as order change or backorder notification processes and product assembly requirements and support for customers.

The previous Clinical Governance Committee was also replaced by the Quality Care Advisory Body (QCAB) in line with Australian Government – Strengthening Provider Governance. This sub-committee to the Indigo Board will keep them informed of the quality of care and services delivered by the organisation, with membership including individuals accessing aged care and disability services offered by Indigo.

Following a NDIS Verification Audit in January 2022, Indigo has been recommended for renewal as a NDIS Provider.

Organisational Structure



Our Executive Team

Indigo's Executive Team makes operational decisions for the organisation. Following a restructure in March 2022, two distinct service areas were created reflecting our two primary customer bases in Aged Care as funded under the Commonwealth Home Support Program and the Specialised Allied Health area.



Chief Executive Officer

Steve Glew

Steve joined Indigo as the Chief Executive Officer in March 2018. Steve brings a wealth of experience to the role having worked in senior executive positions for more than 15 years. Prior to his appointment at Indigo, Steve was an Executive Director at the Department for Child Protection and Family Support and has held roles at the Department of Education and Training where he gained experience managing teams working with the disability sector.



General Manager – Corporate Services

Nick Wood

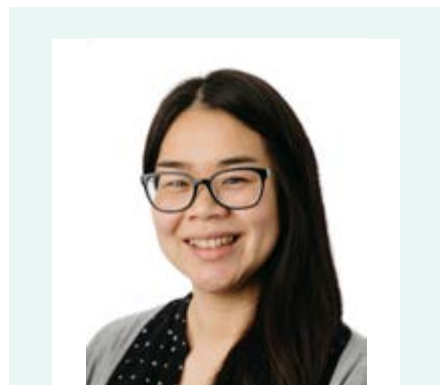
Nick is an experienced senior executive, having most recently been the Chief Operating Officer and Chief Financial Officer with the Telethon Kids Institute for more than 7 years as well as leading Corporate Services and Business Services with the Western Australian Local Government Association for 10 years.



Group Manager Aged Care Services

Joanne Lister

A highly successful Management Professional with a track record of delivery in the Aged Care, Disability and Health industries, Joanne has 30 years' experience in the not for profit sector with portfolios covering all regions of Australia including remote and regional areas.



Manager Specialised Allied Health (Acting)

Linda Tran (to July 2022)

Linda joined Indigo (formerly Independent Living Centre) in February 2012 as an Occupational Therapist and has held Team Lead, Clinical and Management positions in her 10 years within the organisation. July 2022 will see Linda step into a new role of Principal Consultant Clinical Excellence.

Teams and Services

Aged Care Services

Facilitates services funded under the Commonwealth Home Support Program across three separate areas.

Allied Health Services comprise Occupational Therapy and Physiotherapy with individual services. The allied health service assesses consumers and puts plans in place to maximise their independence and connection within the community with a wellness and reablement focus. This may include instigation of exercise programs to increase strength, organising and training in the use of assistive technology or arranging for modification of the consumer's home environment through home modifications; with services available State wide, including the use of telehealth in remote and rural Western Australia.

The Home Modifications service provides small home modifications in all rural areas (excluding the Wheatbelt) as well as South West Metropolitan Perth. Types of small modifications include installation of rails, ramps, nonslip flooring and the like.

Goods, Equipment and Assistive technology services provide goods prescribed by assessors, occupational therapists, physiotherapists and speech pathologists across all aged care planning regions in Australia through our geat2GO portal. The types of goods include small devices to assist in daily activities of living such as dressing aids; to personal alarms for safety, security and independence; all the way through to more complex equipment such as mobility and showering aids.



Allied Health Services - Specialised

Offers services to customers under the NDIS and other funding programs outside of the Commonwealth Home Support program, or those seeking self-funded services. The team includes health professionals in the areas of Occupational Therapy and Speech Pathology with individual services including assessment and advice to customers on the many ways in which to regain and maintain functionality and independence in their lives. These may include changes to the home environment or advice on performing everyday activities, advice and provision of aids and technology to suit individual needs. Speech pathologists work with specialised communication technology which includes eye-gaze technology, electronic aids such as ipad apps or dedicated communication devices and non-electronic aids such as communication books and boards.

Driving Services

Comprises driver-trained occupational therapists and rehabilitation driving instructors providing vehicle and driver-specific assessment, rehabilitation and training services to customers with a medical condition or disability that may affect their ability to drive. Assessments are established to determine the relevant physical, sensory and cognitive skills required to drive safely, with therapists able to prescribe vehicle modifications to assist if necessary.



Schools Services

Works with schools to support their education needs with the use of assistive technology in areas which may include Augmentative and Alternative Communication (AAC), literacy and workplace learning. The team works to help students participate, learn and communicate in their school environment and is experienced in working with schools and students with a range of learning difficulties and disabilities.

Currently the Schools team is working with three schools in regional areas to develop skills in student communication and participation under the 'Engaging in Eye Gaze: Country Kids Connect' project delivered with grant funding provided by Telethon.

Training

Develops and delivers quality training and professional development workshops, drawing upon the organisation's extensive experience as a leading assistive technology service provider. Training is tailored to meet the specific needs of the disability, aged care, health and special education sectors with topics including Assistive Technology, Augmentative and Alternative Communication and Inclusive Technology in Schools.

Currently the team provides training to first year students in Occupational Therapy, Speech Therapy and Certificate IV in Education Support across TAFE, Curtin and Edith Cowan Universities.

Building and Facilities Management

Ensures whole-of-lifecycle management of all buildings, plant, equipment and vehicles owned or leased across Indigo and iLA to ensure effective asset management, to achieve optimal value for money and to provide fit-for-purpose built infrastructure for staff and customers. During the 2021/22 financial year, this role was particularly focused on lease and fit out processes relating to the new East Perth premises.

Business Innovation Team (BIT)

Focus on new business development opportunities and innovation relating to the assistive technology sector and associated technological solutions. The team is responsible for development and oversight of the national and award winning e-commerce platform used across the NED, LiveUp and geat2GO service offerings.

Finance

Supports and enables the delivery of high quality and compliant financial planning and management across Indigo and iLA. Under an evolving business partner model, the Finance team provides technical advice and professional support with budgeting, financial modelling and decision support activities for staff to assist with planning and managing financials as well as ensuring relevant compliance and legal requirements are met.



Information Communications Technology (ICT)

In addition to ensuring the delivery of contemporary and effective ICT infrastructure and technical support, the ICT team provides broader digital services including software development and management of digital projects. In particular, the ICT team works together with BIT and service delivery areas across Indigo and iLA to develop NED, geat2GO, LiveUp and KeepAble programs with activities including software and website development and support. ICT is a member of and contributes to the Commonwealth Department of Health's Digital Transformation Sector group in progressing the development and implementation of the aged care reform's digital transformation agenda.

People and Culture

Responsible for ensuring that contemporary and effective recruitment, onboarding, learning and organisational development, staff wellbeing and employee relations functions are delivered across Indigo and iLA. In addition, the team engages in staff engagement, workforce planning and development, coordination of injury management as well as compliance and reporting according to legislative requirements. A current focus for this area is building culture, staff performance optimisation and supporting change management process across the two organisations.

Marketing and Communications

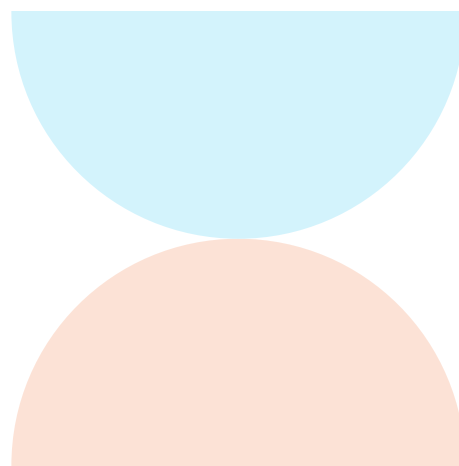
Responsible for development of strategies and campaigns to increase awareness of Indigo, promote activities and achievements to the broader community and encourage participation in our services. The team offers information, support and advice to individual operational areas on ways to best communicate with customers and stakeholders to develop a consistent approach to engagement.

Strategic Initiatives Program

Aligned with the strategic pillars of Indigo and reporting to the Board, this program supports the development and implementation of a range of strategic projects across both organisations.

Quality and Risk Professional

Ensuring legislative and standards requirements are met to ensure quality and safety outcomes are achieved for Indigo and iLA employees and customers. Responsibilities include continuous improvement and certification processes together with supporting the enterprise risk management strategy.



Our Board

Indigo's Board members are required to attend a minimum of eight meetings per year. They provide significant contributions to monthly Board meetings where they offer expertise in decision making and ensure decisions align with the strategic plan of the organisation, governance practices, financial position, and legal obligations. Terms of membership are staggered and each term runs for two years.

Our valued Board members have guided the organisation through a period of intense change and their strategic stewardship has been significant for shaping Indigo's next phase of evolution.

Board Members



Chairperson
Wayne Stone
General Manager,
Provider Networks,
HBF



**Deputy
Chairperson**
Cate Thomas
Manager,
Performance
Improvement,
St John of God
Health Care



Secretary
Kunal Malhotra
Assistant Director,
College of Law



Treasurer
Wayne Belcher
OAM



Ralph Gore
Chief Executive
Officer,
TAPSS Community
Care Inc.



Ian Sloan
Director, Tango



Irene Mooney
Chief Executive
Officer, MYVISTA



Wes Smith
Chief Financial
Officer, Capricorn
Society Ltd



Claire Cooke
Business Manager,
Telethon Kids
Institute



Evan Salt
Founder and
Managing Director,
Your Choice
Disability Plan
Management

Our Board

Patron

His Excellency the Honourable
Kim Beazley AC (to June 2022)

Life Members

Ms Julie Carr
Mr Jim Ellis OAM
Mr David Gribble
Mr Ron Back
Ms Robyn O'Callaghan
Ms Irene Mooney
Mr Ralph Gore
Mrs Melissa Bramley

Honorary Member

Dr Ken Michael

Board Finance and Risk Committee

Kunal Malhotra
Wayne Belcher
Evan Salt
Steve Glew
Justin Bunter (to April 2022)
Nick Wood (from May 2022)
Claire Cooke (from March 2022)

Governance and Innovation Sub-Committee (SteerCo)

Ian Sloan
Wayne Stone
Wes Smith
Steve Glew

Quality Care Advisory Body

Cate Thomas
Board Member and Chair
Wayne Belcher
Board Member
Joanne Lister
(General Manager Aged Care)
Linda Tran
(A/Manager Specialised Allied Health
Services to July 2022)
Lisa Ozsdolay
(Allied Health Team Leader)
Consumer Representative
Aged Care Services (pending)
Consumer Representative
Disability Services (pending)
Gertie Murphy
Quality Risk Professional

Our Supporters

With sincere thanks to our supporters who make providing services to the West Australian community possible every day:

Proudly supported by
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Government of Western Australia
Department of Communities



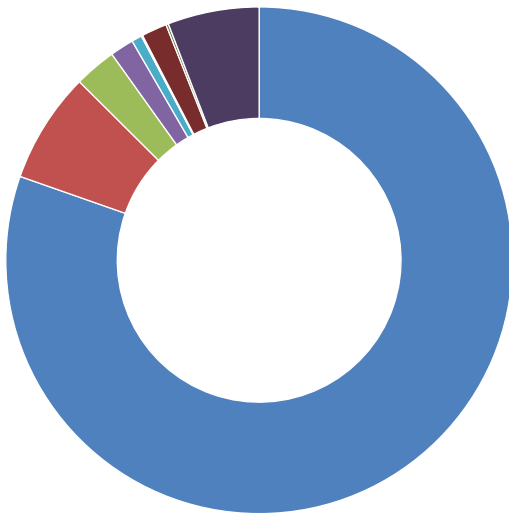
Australian Government
Department of Health and Aged Care



Australian Government
Department of Social Services

Revenue

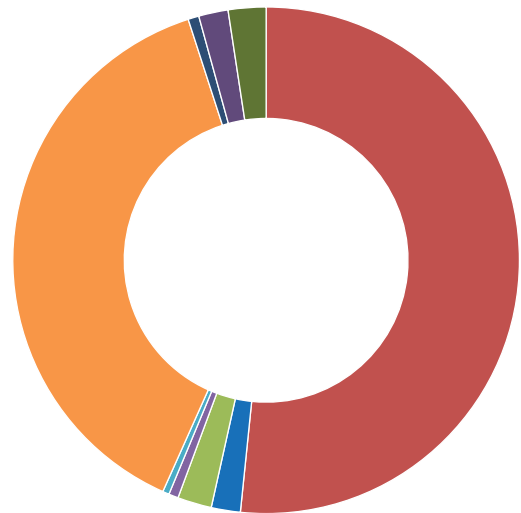
\$22,313,448



- Commonwealth CHSP
- Consultancy
- Sales and Hire
- State - Dept of Communities
- Other Grants
- Lotterywest
- Interest
- Donation and Other
- Sale of Assets
- Other Income

Expenditure

\$21,264,400



- AT Equipment Brokerage
- Information Technology
- Insurance, Communications and Marketing
- Property Costs
- Capital Spend
- Staff & Consultants
- Travel and Motor Vehicles
- Depreciation
- Other Expenses

Contact us

Indigo

The Niche, Suite A,
11 Aberdare Road Nedlands, WA 6009

Telephone: 08 9381 0600 or 1300 885 886

Email: general@indigosolutions.org.au

Fax: 08 9381 0611

Web: www.indigosolutions.org.au

www.askned.com.au



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